# Simran

 London, ON

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## Professional Summary

* Communicated technical information clearly to diverse audiences, adapting communication style as needed.
* Excellent communication and interpersonal skill, team player, with ability to learn new concepts and applications quickly and ability to work in short schedules and on different applications concurrently.
* Conducted detailed analysis to identify inconsistencies and errors, ensuring accuracy and compliance.
* Proficient in Microsoft Office Suite.
* Strong mathematical and analytical abilities.
* Basic knowledge of Linux commands
* Excellent interpersonal and communication skills.
* Proven ability to handle high-volume and high-pressure environments.
* Detail-oriented with a keen eye for accuracy on large volume of data.

## Skills

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| * **Testing Tools:** Selenium WebDriver, REST Assured library, Cucumber, Maven, TestNG, JUnit, Postman * **Testing Frameworks:** Data-Driven Testing (DDT), Behavior Driven Development (BDD) * **Other Tools:** MS Office, JIRA, Jenkins, MS SSIS, Informatica PowerCenter, Git, SVN | * **Languages:** Python, Java, C#, HTML, CSS, JavaScript * **Database:** Oracle, SQL Server, MySQL, MS Access * **Platform IDE Databases:** IntelliJ, Eclipse * **Operating Systems:** Windows, Linux, Mac |

## Work History

**QA Tester** July 2022 to July 2023

Fulfilment IQ - *Toronto, ON*

* Analysed Business Requirements/ User Stories to create test strategies, test cases, and test scripts.
* Performed manual/ automated testing on Power BI Dashboards, APIs, and Cosmos DB using complex SQL queries and Selenium WebDriver.
* Maintained test and traceability matrix.
* Requirements analysis.
* Writing and running test cases.
* Reporting on the results of testing.
* Completing test documentation.
* Kept track of release readiness, reported test status and test findings, and prepared defect reports.
* Participated in development team agile scrum meetings.

**Software Tester** October 2018 to October 2021

Citus Info - *India*

* Created and maintained QA automated testing environments.
* Performed API testing using Postman and REST Assured.
* Inspected the causes of regression breakdowns and fixed appropriate test cases within the regression suite.
* Tracked and reported test status, findings, defects, and resolutions found during testing.

**Technical Support Specialist** May 2015 to September 2018

Helicore Info Pvt Ltd - *India*

* Diagnosing and resolving technical issues reported by customers, either through phone calls, emails, or live chat.
* It involves understanding the problem, gathering relevant information, and applying problem-solving skills to find a resolution.
* Maintaining a comprehensive knowledge base or documentation of common issues and solutions. This helps in efficiently handling frequent inquiries and providing consistent responses.

## Education

**Ontario College Graduate Certificate in Computer Software & Database Development**

Lambton College of Applied Arts and Technology – *Toronto, ON* Awarded: December 2022

**Bachelor of Computer Applications**

Guru Nanak Dev University – *India* Awarded: May 2015

## Certifications

ISTQB - Certified Tester Foundation Level Awarded: 2019